

Improve Performance and Sustainability with Certainty

Certainty is an enterprise-level inspection solution to easily collect and report inspection data and manage issues identified.

Certainty is used by hundreds of thousands of professionals to complete millions of audits and inspections annually. Through digitized and Aldriven capabilities, Certainty helps companies around the globe ensure compliance, reduce risk, and improve performance with easy-to-use forms, real-time reports, and complete action management.

Collect, track, and report accurate and powerful data to provide detailed business insights that will empower your team to improve performance and business sustainability. With our AI Vision, AI Insights, and AI Analytics tools, enhance your audit and inspection management even further.

CERTAINTY IS USED WORLDWIDE FOR:

- Safety inspections
- Quality assurance and control audits
- Supplier and supply chain compliance audits
- ESG assessments
- And much more . . .



Google Play

COLLECT INSPECTION DATA EASILY AND ACROSS YOUR BUSINESS Collect data wherever you are - online, offline, in the field or on the shop floor - complete audits and inspection where you need to.

Download on the App Store

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CONSISTENT, COMPARABLE, AND ACCURATE PERFORMANCE METRICS IN REAL-TIME



Company-wide performance reports, how you need them and in real-time.





ENTERPRISE-LEVEL INSPECTION SOLUTION Certainty is a secure, flexible, and

scalable solution to meet the needs of even large and complex businesses.



AI ENHANCED AUDIT AND INSPECTION MANAGEMENT CAPABILITIES

Improve your audit and inspection management activities with our new AI features: AI Vision, AI Insights, and AI Analytics.

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Join our growing list of forward-thinking Fortune 500 clients and improve business sustainability by ensuring compliance, reducing risk, and improving performance.

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Key Features

- Conduct audits and inspections on iOS, Android or any web-enabled device
- Collect data on or offline with the Certainty app
- Design your own forms or use ours
- Extensive answer options: text, radio button, dropdown list, checkboxes, Likert scale, star rating, numeric, date, time, signatures, images, GPS coordinates, bar and QR codes
- Build dynamic forms with conditional and repeatable components
- Schedule audits and inspections Configurable inspection workflows

REAL TIME REPORTING

- Enterprise-wide reporting by inspection, user, site, region, question, answer
- Analyze and report data online or export to PDF, Excel or CSV formats
- Configurable user dashboards
- Filterable system reports
- Business intelligence analytics
- Custom reports where needed
- Track and report issues identified
- Automated notifications, escalations, and actions

ACTION MANAGEMENT

- Add actions to inspections
- Add photos, images and documents to your actions
- Delegate actions to team members
- Configurable action workflows
- Conduct technical reviews

ENTERPRISE-LEVEL FEATURES

- 🗸 Multilingual
- Configurable access profiles
- Configurable org structure, sites and site groups
- Configurable checklist and action workflows
- Data integration and OData feeds
- System-wide change history records
- ✓ Single Sign On (SSO)
- ✓ SaaS license by user unlimited sites, checklists and data



Enhance your Audits and Inspections with Automation

Key Automation Features

VISION

- Utilize automation technology to quickly, easily, and accurately complete audit and inspection questions based on the analysis of photo, video, and document attachments
- Each generated answer includes a confidence score, ensuring transparency and trust in the results and the data needed to continually improve data accuracy over time

INSIGHTS

- Automatically generate an Executive Summary for a completed audit/inspection
- Automatically identify and summarize key risks to your business based on the results of completed audits or inspections
- Instantly flag incomplete audits and inspections and those that likely need to be reviewed
- Automatically generate recommendations for corrective and preventive actions for an audit or inspection



VISION

Automatically analyze photos, videos, and documents to complete inspection questions with precision and confidence



INSIGHTS Extract valuable insights and enhance

decision-making effortlessly.

ANALYTICS

- Identify high-priority risks across your business by category, location, activity, and even employee
- Detect data from your auditors and inspectors that is likely the result of 'pencil whipping'
- Utilize historical data to predict future trends and outcomes
- Identify emerging trends and patterns, enabling proactive decision-making and strategic adjustments to stay ahead of the curve
- Detect deviations that may indicate potential inaccuracies, issues, or and opportunities for data accuracy improvements
- Benchmark current performance against historical data to help understand relative performance and identify areas for improvement
- Execute detailed comparisons across different time periods, locations, or units, facilitating a comprehensive evaluation of performance metrics



ANALYTICS

Gain enterprise-wide risk summaries, predictive insights, and detect anomalies with ease.



SUPPORT

Resolve Certainty-related questions within the Certainty platform.

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